

URBAN LAND INSTITUTE

EMAIL WHITELISTING INSTRUCTIONS (HIGHER LOGIC/REAL MAGNET)

What is whitelisting and why is it necessary?

To whitelist an email address just means you add them to your approved senders list. This tells your email client/program that you know this sender and trust them, which will keep emails from this contact at the top of your inbox and out of the junk folder. This is a quick, one-time-only task and usually all you need to do is open an email message and verify the sender can be trusted.

See the links below for instructions on how to whitelist based on the email program you are using.

- [Apple Mail \(OS X and iOS devices\)](#)
- [Outlook 20XX](#)
- [Outlook.com](#)
- [Yahoo! Mail](#)
- [Gmail \(Webmail and mobile\)](#)
- [Android \(Default client\)](#)
- [Windows Live Desktop](#)
- [AOL Mail](#)

Please note that completing this process may require the assigned IP addresses and return path provided below. If you complete the whitelisting instructions provided above and are still having issues receiving ULI email communications, please provide the information below to your I.T. team or email administrator with a request to whitelist ULI communications at the email server level.

Assigned ULI IP Addresses (for email communications):

- 205.201.46.187
- 205.201.47.215

Assigned ULI Return Path (for email communications):

- send.uli.org