

Intentionality: Competing in the 21st Century





NUMBER OF YEARS IT TOOK FOR EACH PRODUCT TO GAIN 50 MILLION USERS:





What the COVID-19 pandemic has shown us...

The old adage for real estate: "Location, Location, Location" has now become: "Leadership, Leadership, Leadership"





Good leaders attract smart staff and listen to them

"It doesn't make sense to hire smart people and tell them what to do; we hire smart people so they can tell us what to do."-Steve Jobs

"I hire people brighter than me and get out of their way." -Lee Iacocca



Accelerating existing trends

- Retail moving more online
- More home delivery of food
- Increase in work from home
- College courses online
- Accelerating income divide
- More in-home entertainment





Questions remain on how it will impact...

- Global trade-manufacturing moving onshore
- Density
- Impact on large events
- Travel





Cities that will succeed need public-private leaders that are:

- Nimble
- Curious
- Have an appetite for risk



Arizona State University, Downtown Phoenix Campus



Cities that will succeed:

- Think Strategically
- Dynamic Leadership
- Strong Partnerships
- Entrepreneurial spirit for funding
- Smart Staff
- Design Excellence



Greenville, SC revitalization



Cities will always be the centers of civilization



