

Connecting People, Creating Opportunity



Brian Ryks, CEO
Metropolitan Airports Commission

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Metropolitan Airports Commission



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Metropolitan Airports Commission



Our Mission

Connecting you to your world



Our Vision

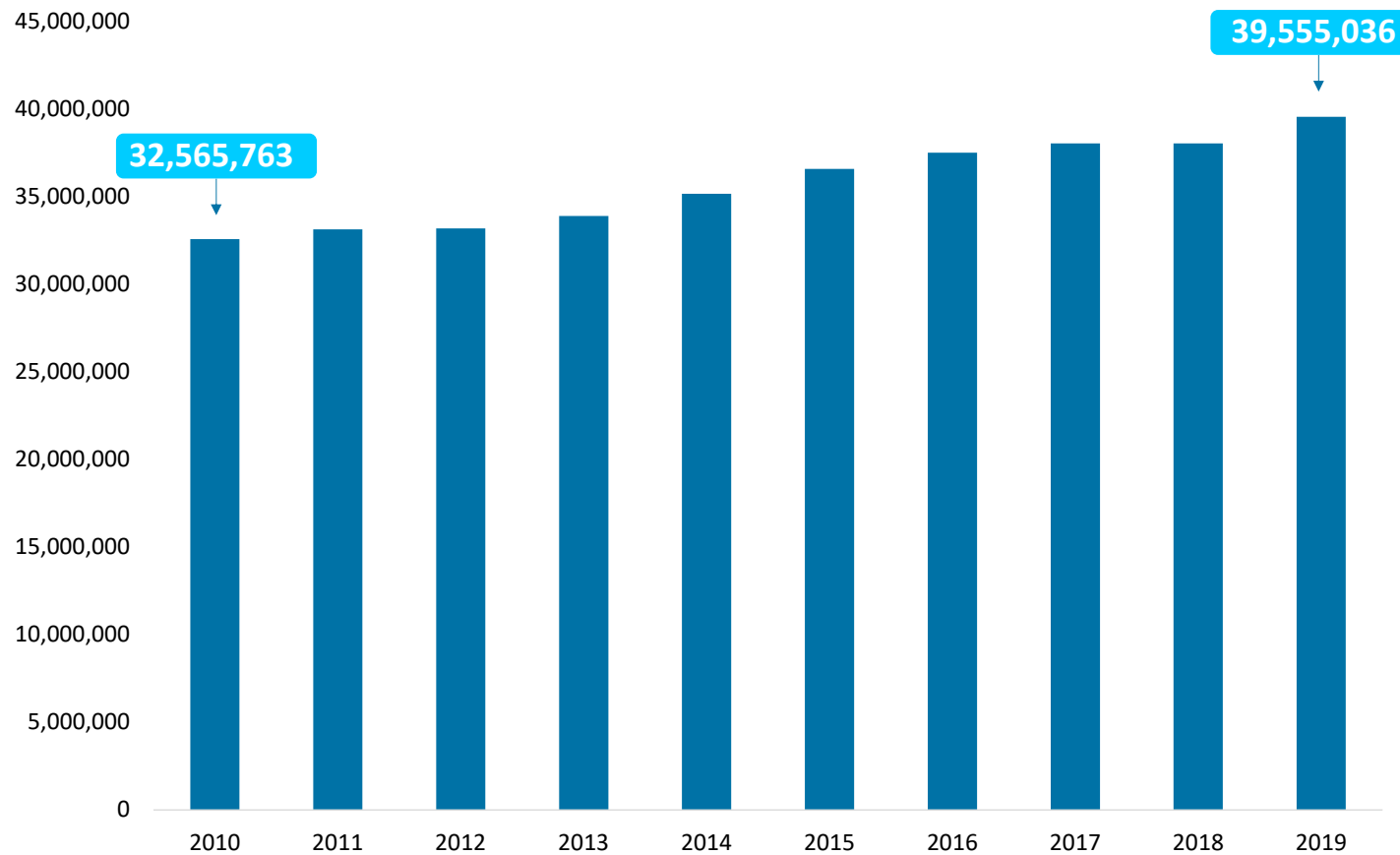
Providing your best airport experience

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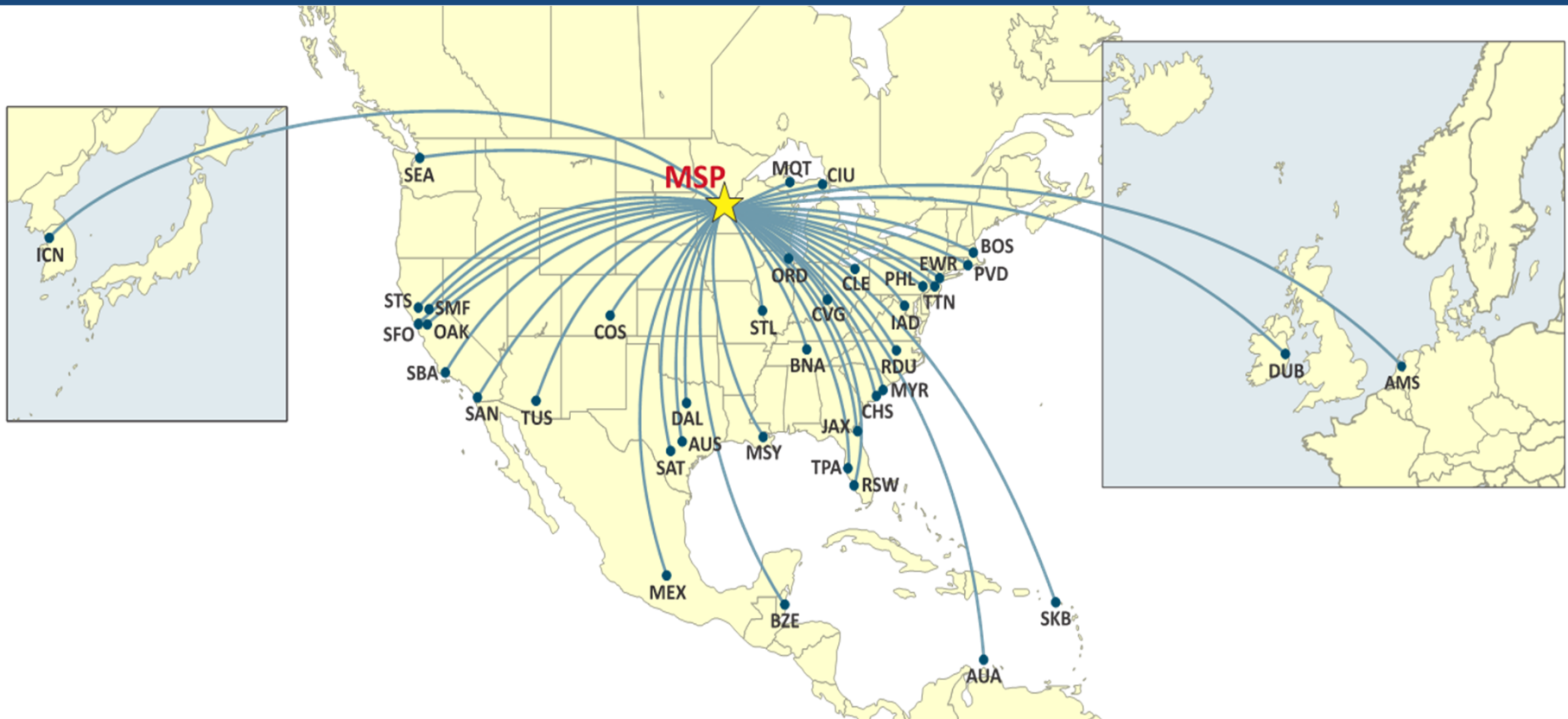
Minneapolis – St. Paul International Airport



MSP Passenger Levels



Air Service Added in 2017-2019



Eleven airlines added a total of 48 additional routes from MSP since January 1, 2017.
MSP now enjoys competitive air service on 60 of its total 167 direct routes.

Major new international service in 2019



Mexico City!



- Launched non-stop service June 8, 2019
- Daily service on Airbus 319 aircraft
- Through Delta's agreement with AeroMexico, passengers can connect to more than 40 other destinations in Mexico and Latin America



- First ever direct service from MSP to Seoul, South Korea began April 1, 2019
- Through Delta's joint venture with Korean Air, travelers can connect to 80+ destinations in Asia
- Flights occur on Boeing 777 aircraft with all new cabins



Seoul!



Dublin!



- Aer Lingus launched non-stop service effective July 1, 2019
- Daily service on Boeing 757 aircraft
- From Dublin, passengers can connect to 30+ cities in Europe

MSP Air Carriers

Aer Lingus 

AIR CANADA 

Air Choice One 

AIRFRANCE 

Alaska
AIRLINES

American Airlines 

 BOUTIQUE AIR

 DELTA

 Condor

FRONTIER
AIRLINES

ICELANDAIR 

jetBlue


KLM

spirit™

 sun country
airlines

Southwest 

UNITED 

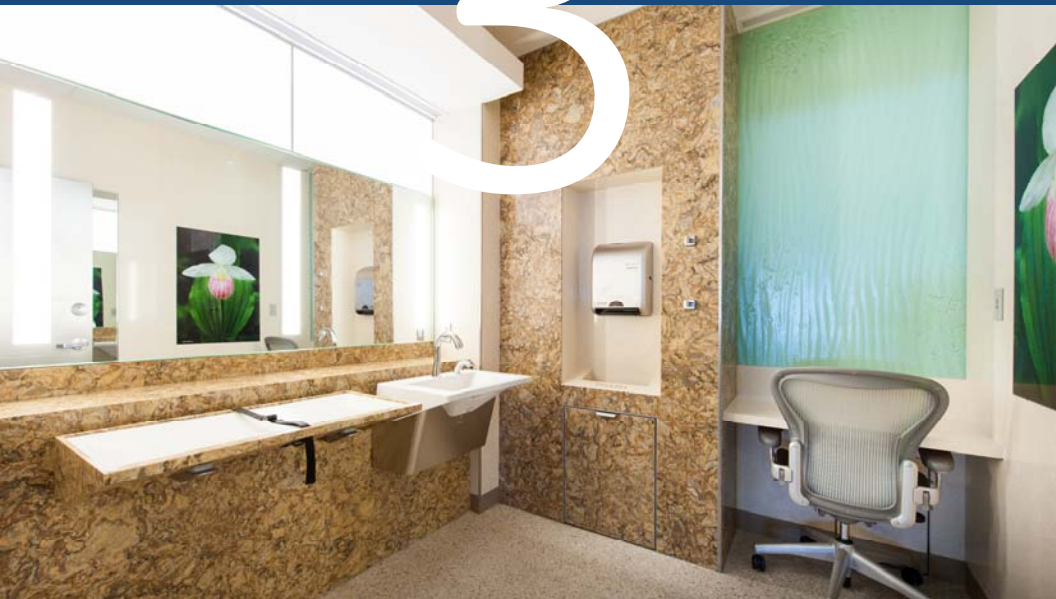




Coronavirus Impacts

- Most passenger screening conducted at 11 other airports serving flights with passengers who have been in mainland China
- Response at MSP led by Centers for Disease Control
- Flight impacts
 - Last month, Delta suspended Seoul service
 - Last Wednesday, Delta reduced service to Tokyo Haneda from daily to five times weekly
- Passenger impacts
 - January 2020 up 6.5% from January 2019
 - February data not yet available, but heavy demand for spring break
 - Expect demand to soften
- Cleaning activities
 - Formal COVID-19 response team established
 - Microbial Remediation Plan
 - Substantial increase of disinfection of public spaces throughout facilities

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MSP Reimagined



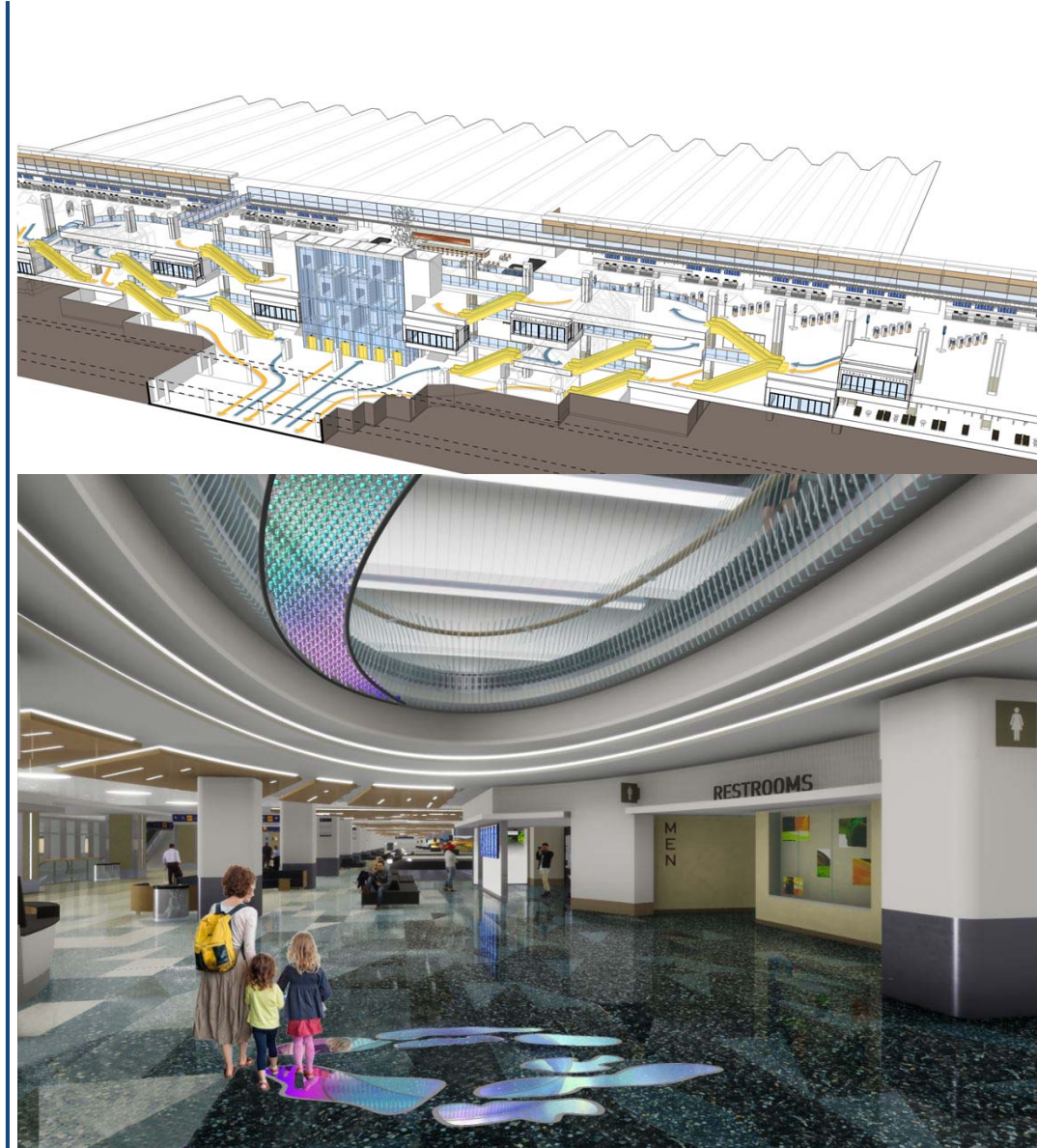
Best Airport Food & Beverage Program for the Americas.

-- 2019 Moodie Davitt Report
Airport Food and Beverage Awards



Improved Flow Between Levels of Terminal 1

- Pushing front wall of Terminal 1 out 16 feet, adding 15,000 square feet to both Bag Claim and Ticketing
- Elevators and escalators linearly aligned
- Improved sightlines and daylighting
- Centrally located services





Concourse G Improvements






Silver Parking Ramp

Construction of a 5,000-space ramp with improved auto rental and transit facilities is on schedule for mid-year completion.

Pre-booked Parking

- Available at both MSP terminals
- Enables travelers to pre-book parking online, just as they do their airline ticket
- Ensures parking will be available at your terminal of choice
- \$2 per day discount for pre-booking.



Choose your dates


Select Parking Option

Complete Your Information

Confirmation

NEW! Prebooked Parking

Purchase your parking online before you arrive. When you prebook, you don't have to worry about getting a spot. You're guaranteed a place to park.



Select your airline

Arrival Date/Time

09/11/2019

08:00 AM

Departure Date/Time

09/19/2019

05:30 PM

Apply your Promocode

Search Parking


IT'S AS EASY AS 1-2-3

- 1 Pick your lot online and pay with a credit card.
- 2 Print your confirmation email or present it on your mobile device when you arrive at the parking ramp.
- 3 Scan the QR code to gain entry and find the first open space.

New Parking Ramp Opening in 2020!

We are in the midst of building a new 5,000-space parking ramp. The ramp will help alleviate parking constraints at Terminal 1, where current facilities regularly fill for short periods on Tuesdays and Wednesdays.

[Learn More](#)

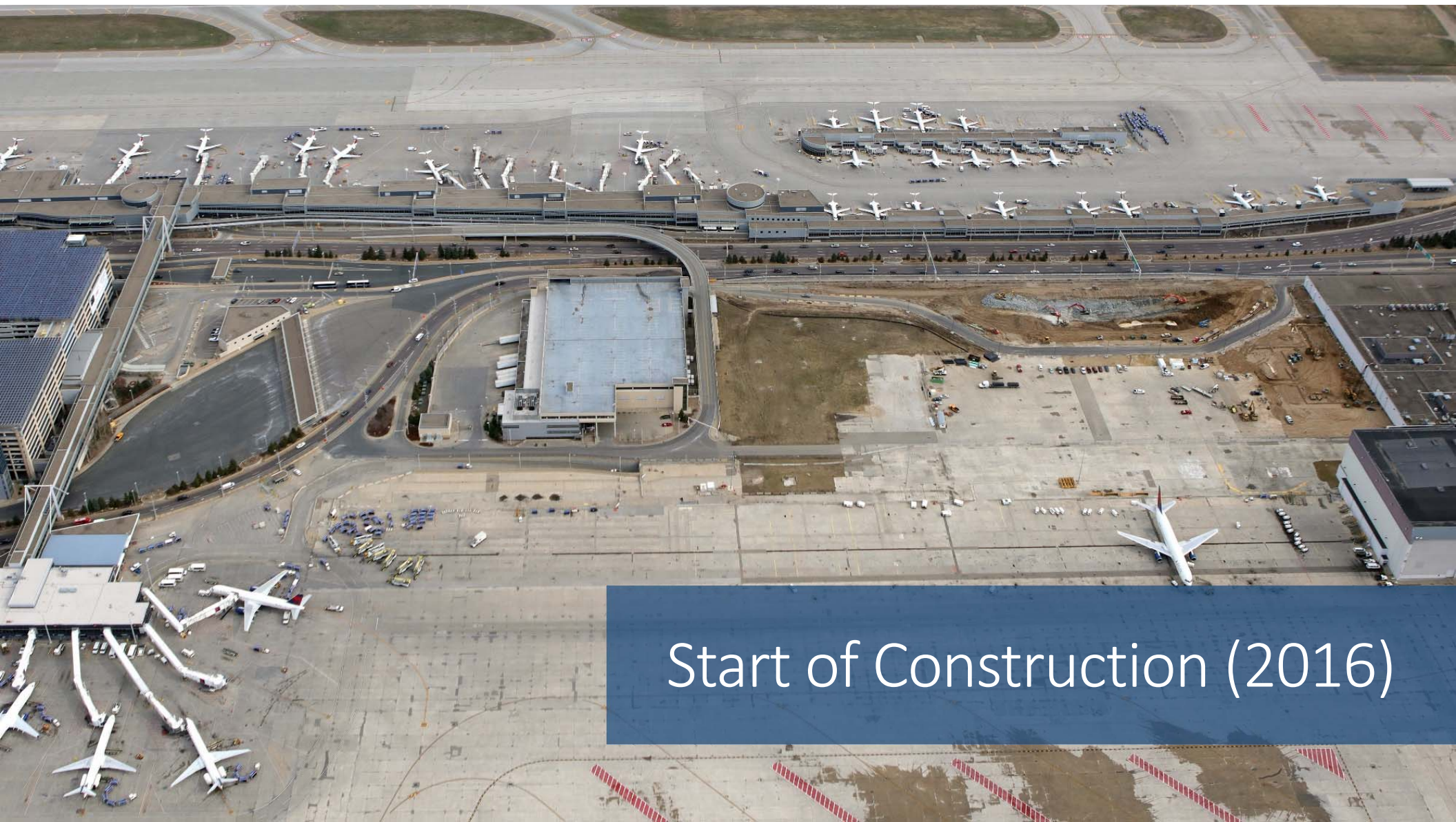


Arrivals and Departures

InterContinental MSP Hotel



- Received awards from:
 - *MN Real Estate Journal*
 - *Finance & Commerce*
 - *Twin Cities Business*
 - *Construction Today*
 - National Association of Industrial & Office Properties



Start of Construction (2016)



January 2020

2030 Sustainability Goals



Emissions

80% reduction in total emissions from 2014/5 baseline



Water

15% reduction in water use per passenger from 2015 baseline



Waste

75% diversion (reduction, reuse, recycling, or compost)



Engagement

Employee Sustainability Score of 85



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Non-profit
Partners



- Unique facility not associated with the USO
- Funded by donations and staffed by volunteers
- Serves active-duty military personnel and their dependents, Reservists and National Guardsmen as well as military retirees and their dependents if space is available
- Services include lounge area, snacks, kitchen and dining, bunk rooms, business center and children's play area



airport foundation



- MSP is the only U.S. airport served by a non-profit foundation
- Provide many great services:
 - 600 Travelers Assistance volunteers
 - Animal Ambassadors program
 - Arts@MSP program
 - Airport beautification
 - Children's play areas
 - Minnesota Lottery sales



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Recognizing Excellence



Best Airport in
North America*
2016, 2017, 2018, 2019

-- Airports Council international

Most Efficient Airport
in North America*
2016, 2017 & 2018

-- Air Transport Research Society

** 25-40 Million Passenger Category*





Thank you

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