Connecting People, Creating Opportunity

Brian Ryks, CEO
Metropolitan Airports Commission
The Metropolitan Airports Commission

- Public corporation of the state created in 1943
- Legislated purpose:
  - Promote efficient, safe and economical air commerce
  - Develop the full potentialities of the metropolitan area as an aviation center
  - Minimize the environmental impact from air transportation and the public's exposure to noise and safety hazards around airports
- Can own and operate airports within a 35-mile radius of downtown Minneapolis and St. Paul
Our Mission
Connecting you to your world
Our Vision
Providing your best airport experience
Minneapolis – St. Paul International Airport
MSP Passenger Levels

32,565,763
39,555,036

Eleven airlines added a total of 48 additional routes from MSP since January 1, 2017. MSP now enjoys competitive air service on 60 of its total 167 direct routes.
Major new international service in 2019

- First ever direct service from MSP to Seoul, South Korea began April 1, 2019
- Through Delta’s joint venture with Korean Air, travelers can connect to 80+ destinations in Asia
- Flights occur on Boeing 777 aircraft with all new cabins

- Launched non-stop service June 8, 2019
- Daily service on Airbus 319 aircraft
- Through Delta’s agreement with AeroMexico, passengers can connect to more than 40 other destinations in Mexico and Latin America

- Aer Lingus launched non-stop service effective July 1, 2019
- Daily service on Boeing 757 aircraft
- From Dublin, passengers can connect to 30+ cities in Europe
MSP Air Carriers

Aer Lingus
AIR CANADA
Air Choice One
Air France
Alaska Airlines
American Airlines
Boutique Air
Delta
Condor
Frontier Airlines
Icelandair
JetBlue
KLM
Spirit
Sun Country Airlines
Southwest
United
Coronavirus Impacts

• Most passenger screening conducted at 11 other airports serving flights with passengers who have been in mainland China

• Response at MSP led by Centers for Disease Control

• Flight impacts
  - Last month, Delta suspended Seoul service
  - Last Wednesday, Delta reduced service to Tokyo Haneda from daily to five times weekly

• Passenger impacts
  - January 2020 up 6.5% from January 2019
  - February data not yet available, but heavy demand for spring break
  - Expect demand to soften

• Cleaning activities
  - Formal COVID-19 response team established
  - Microbial Remediation Plan
  - Substantial increase of disinfection of public spaces throughout facilities
MSP Reimagined
Best Airport Food & Beverage Program for the Americas.

-- 2019 Moodie Davitt Report
Airport Food and Beverage Awards
Improved Flow Between Levels of Terminal 1

- Pushing front wall of Terminal 1 out 16 feet, adding 15,000 square feet to both Bag Claim and Ticketing
- Elevators and escalators linearly aligned
- Improved sightlines and daylighting
- Centrally located services
Concourse G Improvements
Silver Parking Ramp

Construction of a 5,000-space ramp with improved auto rental and transit facilities is on schedule for mid-year completion.
Pre-booked Parking

- Available at both MSP terminals
- Enables travelers to pre-book parking online, just as they do their airline ticket
- Ensures parking will be available at your terminal of choice
- $2 per day discount for pre-booking.
InterContinental MSP Hotel

- Received awards from:
  - MN Real Estate Journal
  - Finance & Commerce
  - Twin Cities Business
  - Construction Today
  - National Association of Industrial & Office Properties
2030 Sustainability Goals

**Emissions**
80% reduction in total emissions from 2014/5 baseline

**Water**
15% reduction in water use per passenger from 2015 baseline

**Waste**
75% diversion (reduction, reuse, recycling, or compost)

**Engagement**
Employee Sustainability Score of 85
Non-profit Partners
• Unique facility not associated with the USO
• Funded by donations and staffed by volunteers
• Serves active-duty military personnel and their dependents, Reservists and National Guardsmen as well as military retirees and their dependents if space is available
• Services include lounge area, snacks, kitchen and dining, bunk rooms, business center and children’s play area
airport foundation

• MSP is the only U.S. airport served by a non-profit foundation

• Provide many great services:
  • 600 Travelers Assistance volunteers
  • Animal Ambassadors program
  • Arts@MSP program
  • Airport beautification
  • Children’s play areas
  • Minnesota Lottery sales
Recognizing Excellence
Best Airport in North America*
2016, 2017, 2018, 2019
-- Airports Council international

Most Efficient Airport in North America*
2016, 2017 & 2018
-- Air Transport Research Society

* 25-40 Million Passenger Category
Thank you

MetroAirports.org  MSPAirport.com

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