Jeffrey Tumlin has spent his entire career helping organizations around the world clarify their values, and then bring the mechanics of their operations into alignment with those values. He has helped transportation agencies and cities around the world build and restructure public transportation systems to deliver on their social justice, economic development, public health, and ecological sustainability goals. He has also helped mobility technology companies understand how cities work.

Prior to joining the SFMTA, Mr. Tumlin served as a Principal and Director of Strategy at Nelson/Nygaard Consulting Assoc., a consulting company that specializes in holistic planning for all modes of transportation.

Two years ago, Oakland Mayor Libby Schaaf asked Mr. Tumlin to help create a new Department of Transportation which he then led for the first nine months, focusing on building an inclusive, respectful, welcoming work environment, rebuilding morale, and making streets safer and more accessible to often marginalized neighborhoods.

Jeffrey Tumlin became San Francisco's Director of Transportation on December 16, 2019.