

CATHOLIC  
CHARITIES  
SENIOR  
COMMUNITIES

Jill Kratz, Manager of Services,  
Senior Communities

# Mission, Vision & Values

**OUR MISSION**  
INSPIRED BY THE  
GOSPEL MANDATES TO  
**LOVE SERVE**  
**& TEACH**  
CATHOLIC CHARITIES  
PROVIDES CARE & SERVICES  
**TO IMPROVE THE LIVES**  
OF MARYLANDERS IN NEED

CATHOLIC  
CHARITIES  
CHERISHING THE DIVINE WITHIN ALL

**OUR VISION**  
CHERISHING THE DIVINE WITHIN  
**WE ARE COMMITTED**  
TO A MARYLAND WHERE  
**EACH PERSON**  
HAS THE OPPORTUNITY  
TO REACH HIS OR HER  
**GOD-GIVEN POTENTIAL**

CATHOLIC  
CHARITIES  
CHERISHING THE DIVINE WITHIN ALL

**OUR VALUES**  
**TO LOVE**  
**TO SERVE**  
**TO TEACH**  
**TO WORK**  
**FOR JUSTICE**

CATHOLIC  
CHARITIES  
CHERISHING THE DIVINE WITHIN ALL

# Catholic Charities - Who We Are

Catholic Charities is the **human services** arm of the Catholic Church in the Archdiocese of Baltimore.

We have **operations** in over **200 locations** in the state of Maryland.

We are **organized to provide services** to Marylanders in need through:

- Over **80** programs
- **2,000+** dedicated employees
- **8,000** selfless volunteers
- **10,000** generous donors

# Catholic Charities - Who We Are

## *Six main areas of focus:*

- Healing Trauma & Addiction
  - Our Daily Bread, My Brother's Keeper, Villa Maria Behavioral Health
- Aging with Dignity
  - St. Elizabeth's Rehabilitation and Nursing, Caritas House Assisted Living, St. Ann Adult Day Services, Senior Communities
- Welcoming New Neighbors
  - Esperanza Center
- Achieving Independence
  - Gallagher Center, My Sister's Place Women's Center, Weinberg Housing and Resource Center
- Empowering Careers
  - Christopher's Place Employment Academy
- Supporting Children & Families
  - Head Start, Safe Streets, Sarah's and Anna's Houses



# Senior Communities

More than **1,800** individuals call our communities **HOME.**



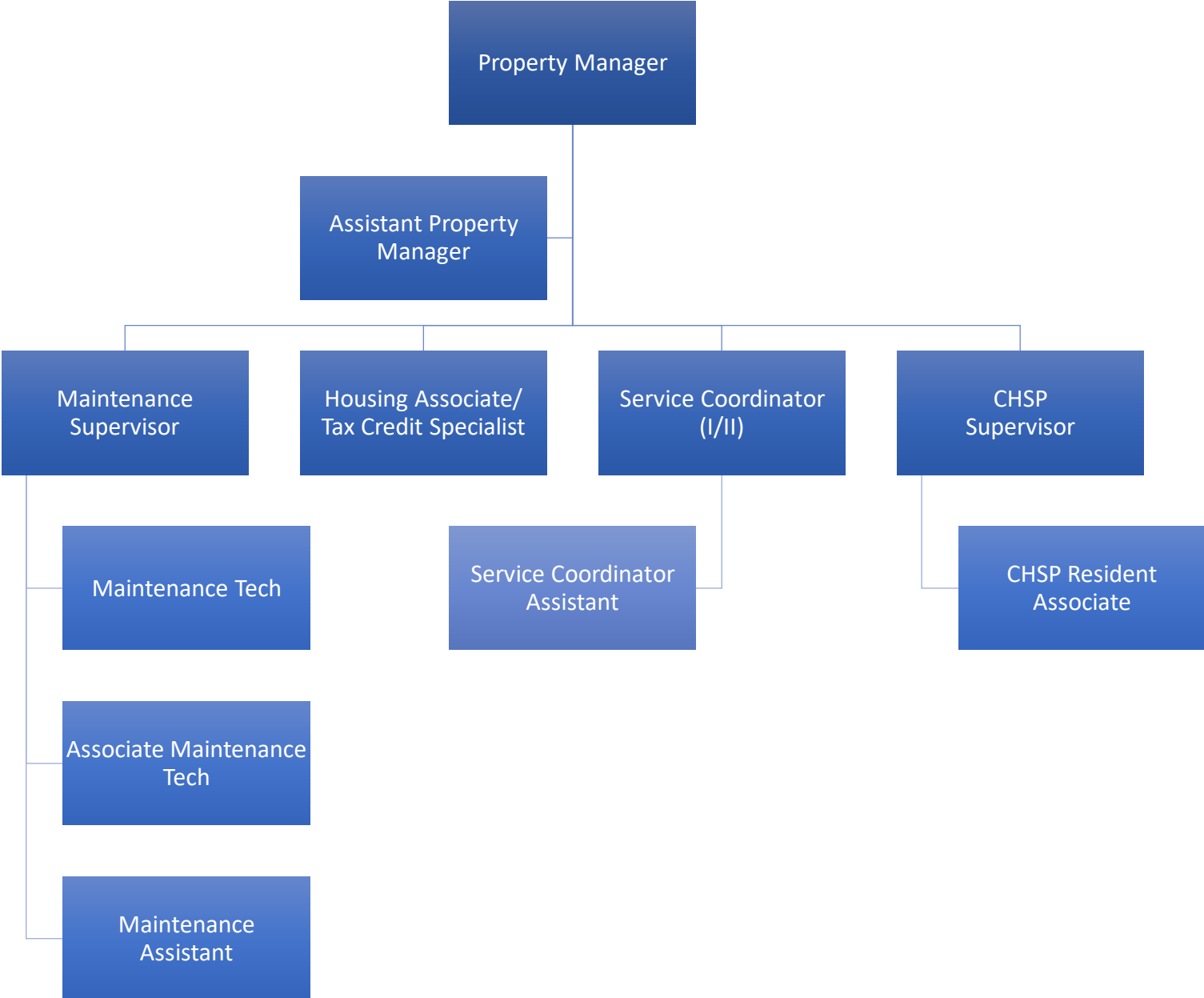
We **own and operate 24 affordable** senior apartment communities in Baltimore City, Anne Arundel, Baltimore, Garrett and Harford counties.

Our communities primarily **serve older adults, aged 62 and older.**

Four communities also serve **non-elderly persons with disabilities.**

We have been a **leader** in providing quality affordable senior apartment communities for over **40 years.**

# Typical Site Management Structure



# Within Our Communities

- There is office space for Management, Maintenance, and Services.
  - The Service Coordinator office is located away from the management office to respect resident's privacy.
- Community Spaces vary but typically include:
  - Community/Multi-purpose room
  - Library/sitting area
  - Resident computer area
  - Laundry room with seating
- We also offer Wellness Suites in many of our communities to encourage access to healthcare services partnerships.

# Service Coordination

- Each community has the support of an on-site Service Coordinator.
- Service Coordinators are available to **connect residents** to a variety of benefits, resources, and services in the community so that they may **continue to age in place safely** within our communities.
  - These may include support with... Transportation, benefits and entitlements, Medicare and other insurance, food insecurities, and many others.
- The services team regularly seeks partnerships with outside organizations to bring services to residents.
- Community partnerships vary by building and may include podiatry, blood pressure checks, behavioral health support, food donations, just to name a few.



# Caring Home Services (CHS) Program

- The CHS Program is a Congregate Housing Services Program of Maryland Department of Aging.
- The program is available at **nine** of our communities:
  - Aberdeen Court, Arundel Woods, Basilica Place, DePaul House and St. Joachim House, Friendship Station, St. Luke's Place, Trinity House, and Village Crossroads I.
- The CHS program offers weekly housekeeping, laundry, and personal assistance services, as well as daily meals served in the dining room (community room), for an additional monthly fee.
- Services are provided by the on-site Resident Associates and program management is provided by the CHS Supervisor.

# HUD Supportive Services Plans

HUD Allows up to \$15 per unit per month in PRAC Section 202 programs

- Catholic Charities budgeted SS funds at each of our communities for FY25.

Funds can be used for individual residents and for community classes and supports.

Funds are meant to compliment and enhance existing services and partnerships.

Examples of usage:

- Community Exercise Classes
- Educational Programming
- Transportation – weekly shopping shuttle
- Eviction Prevention
  - For example, paying for clutter management services for someone who is hoarding.



# Our Shared Purpose

*Regardless of your position, role, job...*

**Our Shared Purpose:** to help older adults continue to **live** right at **home** for as long as possible.

That may not mean forever. It means that we identify issues early and **work to find solutions** to help residents **maintain a safe and healthy quality of life.**

*This aligns with...*

Our Catholic Charities Mission to **improve lives.**

Our Senior Communities Mission-in-Action to **nurture a spirit of purpose, wellness and harmony.**

# Educating Employees

Catholic Charities held in-person **Trauma Informed Care** (TIC) trainings for all employees of Senior Communities.

We have recently partnered with **LeadingAge Maryland** on a grant they received to **educate all senior housing employees** on working with older adults and the general effects of aging. Pilot trainings are set to begin May 2024.

We regularly incorporate trainings on **employee wellness**, both personally and professionally.

Finally, all employees are given guidance on **spotting red flags** around the communities and how to report them when spotted.