



TACKLING CIVIC CHALLENGES WITH COMMUNITY JOY

LISTENING & STORYTELLING

FRIDAY DECEMBER 9, 2022

As a Toronto Region based organization, we acknowledge the land we are meeting on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.

We are all Treaty people. Many of us of have come here as settlers, immigrants, and newcomers in this generation or generations past. We'd like to also acknowledge and honour those who came here involuntarily, particularly those who are descended from those brought here through enslavement.



## Curtner



Program Dean
Kevin Stolarick
Consulting Researcher
Toronto Workforce Innovation Group



Steering Committee Chair
Ossie Airewele
Associate,
BDP Quadrangle



Agenda



9:00	Coffee, Networking	
9:30	Land Acknowledgement, Welcome	
9:35	Listening & Storytelling & Practice (Liz & Kevin)	
10:00	Introductions	
11:00	Break	
11:10	Thinking Differently (Liz & Kevin)	
11:40	Trying on Hats with Your Team	
12:10	Report on the Process	
12:25	Break	
12:30	Lunch	
1:00	***Please remember to mask up*** Storytelling and Story-keeping (Yolanda) (includes break and group exercises)	
4:00	Integration (Manifesto) Team	
4:30	Team 3 – Prep for January 27	



## Curtner



Liz McHardy
Partner
LURA Consulting



Yolanda Bonnell Playwright, Director, Storyteller, Educator

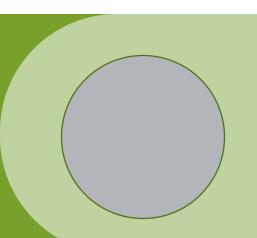


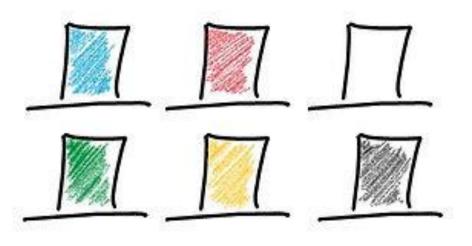




## Thinking Differently

Liz McHardy & Kevin Stolarick





## Agenda



**Listening & Storytelling** 



The Six Thinking Hats



Group Activity & Report Back





# In the Middle of Difficulty Lies Opportunity.

Albert Einstein





## Listening

- Listening is one of the most important skills you can have.
- We listen to obtain information.
- We listen to understand.
- We listen for enjoyment.
- We listen to learn.



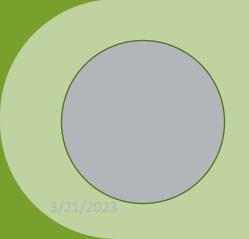
### Good News Stories

- Find someone you don't really know (groups of 2)
- Introduce yourselves
- Share some good news with each other: what was a positive thing or communication that you experienced recently? Repeat.
- Report back and share introduce each other and share your partners good news story!



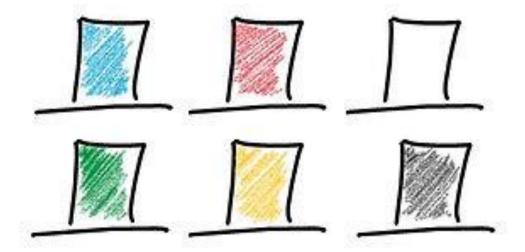
## Break

11-11:10



## Six Thinking Hats

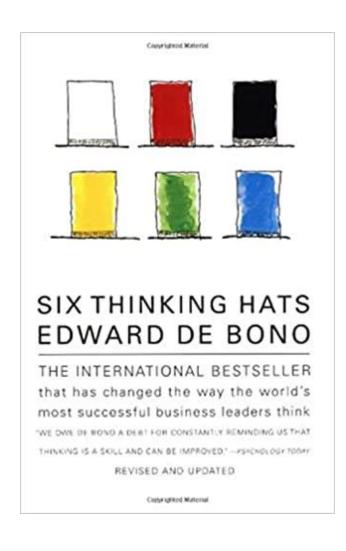
• An effective tool for decision making and problem solving that uses both sides of your brain





### Edward de Bono

- Originator of the term 'lateral thinking.'
- International Bestselling Author of Six Thinking Hats.





### The Hats



#### White Hat

Data, facts, information known or needed



#### Red Hat

Feelings, hunches, instinct and intuition



#### Black Hat

Difficulties, potential problems, why something may not work



#### Yellow Hat

Values and benefits, why something may work



#### Blue Hat

Manage process, next steps, action plans



#### Green Hat

Creativity, solutions, alternatives, new ideas



## Your Challenges

- 1. Reframe the developer community relationship
- 2. Culture of long-term pedestrianization
- 3. Finding belonging in the City
- 4. Built form housing vertical density
- 5. Diverse plan and the practice of democracy



### **Group Activity**

For your challenge, use the Six Thinking Hats, and come up with one idea/concept about your challenge for each hat.

The most important thing is put on all of the six hats



#### White Hat

Data, facts, information known or needed



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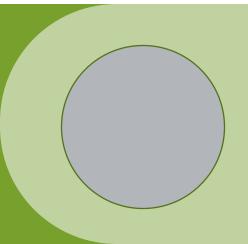
## Report Back

- What was your experience, is there anything that struck you or changed your perspective?
- Three key things from your conversation
- What is next



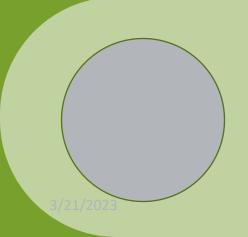
# Thank you





## Break & Lunch

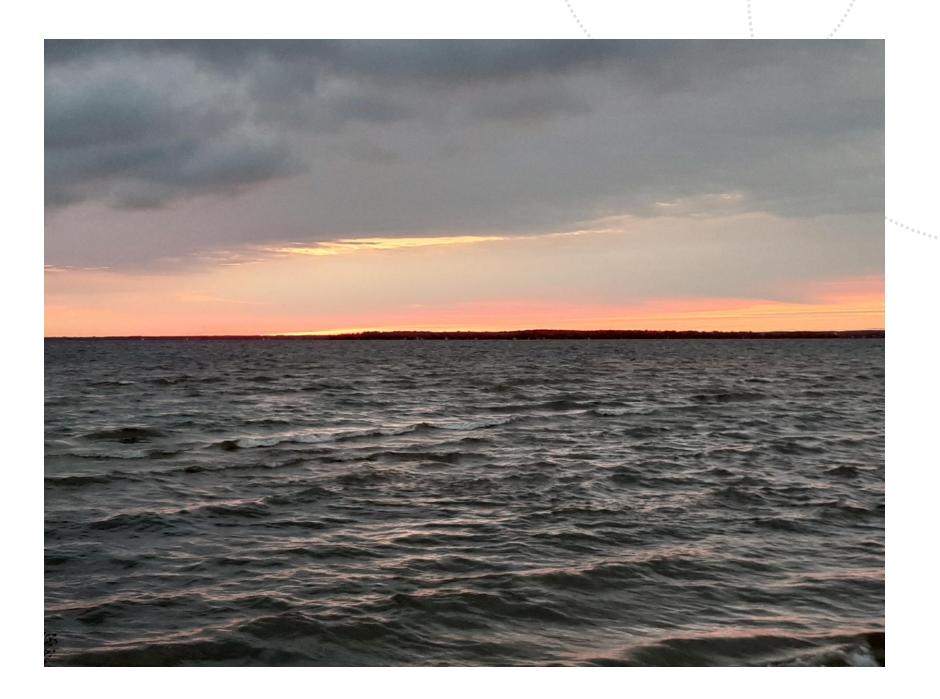
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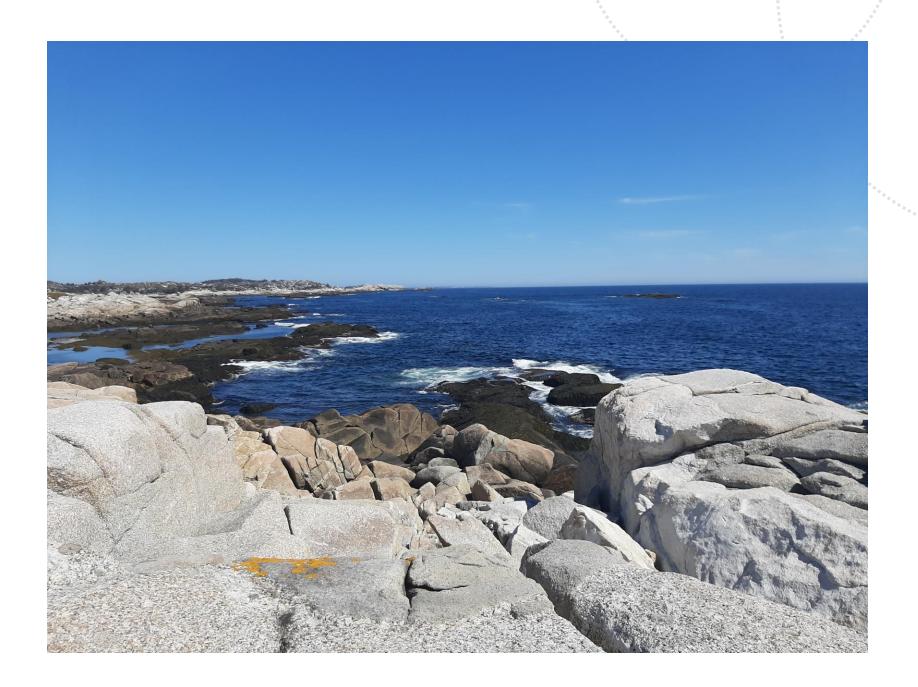














#### **AGENDA**

#### Introduction

I will introduce myself in my language and talk a bit about my practice and what I do

#### The Land

Will lead a discussion around land and the specifics of the land acknowledgement

#### Exercise 1 solo

Land-based item creation exercises Discussion and sharing

#### Storytelling

Will lead discussion about storytelling (origins, role, types, the heartbeat)

#### Exercise 2 solo

Image-based creation exercise Discussion and sharing

20 minute break

#### **Group Activity**

Will pose a series of questions around stories to discuss in each group Discussion and sharing

#### Final group discussion question







### Work to Be Done

- Month before your session (30 minutes)
- Your Session
  - Topic
  - Examples
  - Breakouts
  - Team work time
- Your Challenge & Solution
- ULI Spring Meeting
- "Manifesto" Contribution
- June Town Hall Presentation Challenge & Approach



## Teams

1	Russell Pollard	Framework Leadership
	Lawrence Yip	City of Markham
	Nadine Oliver	Toronto Global
	Daniel Woolfson	CreateTO
	Yasmin Afshar	Urban Strategies Inc
	Ta hereh Granpayeh Vaghei	StrategyCorp
2	Ryan Love	ERA Architect
	Evan Perlman	Tenblock
	Brandon Umpherville	Halifax Regional Municipality
	Anna Sebert	Yonge Dundas Square
	Micaela Butron	Paradigm Transportation Solutions Limited
	Rose Barcarse	Park People
	Lingping (Lyndsy) You	Metrolinx
3	Dhruv Dhawan	Schulich School of Business
	Joyce Lau	DREAM
	Robert McKaye	The Bentway
	Leah Dow	IBI Group
	Adam Santos	Weston Consulting
	Shawna Bowen	City of Toronto
4	Mark Francis	Toronto Metropolitan University
	Becky Katz	City of Toronto
	Yasir Amr	BDP Quadrangle
	Jessa Agilo	ArtsPond
	Katy Belshaw	Arts, Culture & Creative Industry Development Agency, City of Brampton
	Denis Belov	Colliers
5	Arleigh Hack	Northcrest Development
	Carly Forrester	Kindred Works
	Matthew Firestone	Zeidler Architecture Inc.
	Derek Davies	Metrolinx
	Gagan Nijjar	Toronto Community Benefits Network
	Kayly Robbins	Weston Consulting



