



Graham Garfield

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Graham Garfield is a transit professional, with background in planning, operations, design and history. He is the General Manager of the Chicago Transit Authority (CTA)'s Red and Purple Modernization (RPM) Phase One Project Operations & Communication Coordination, coordinating RPM project construction with the CTA's Planning, and Bus and Rail Operations departments; customer communications for construction impacts within CTA rail stations, railcars and buses; and standards for permanent customer communications within new rail stations.

Working for CTA since 1999, Mr. Garfield has previously held management positions in CTA's Facilities, Construction and Rail Operations departments, and was GM of Customer Information, overseeing the agency's bus and rail signage, branding, publications and graphics, and digital and social media for 12 years until 2019. He has published several articles in print, lectured on Chicago transit history, architecture and design, and runs a comprehensive historical website about Chicago's rapid transit system.